

Updated Resources for the Arkansas

Introduction

This is a summary of the resources that were updated because of the enhancements made to SES in the Arkansas release (September 14, 2026).

Topic Name and Link	Change Summary
Accessing Research & Analytics for Mortgage OCOE Exams	New topic created.
Accessing Research & Analytics for MSB OCOE Exams	New topic created.
Adding a Third Party User to a Supervisory Activity	New topic.
Adding Company Participants to a Supervisory Activity	Updated to include changes to third party user functionality and permissions.
Adding Findings as an Examiner	Updated to include details about ECFR search capability.
Adding Findings as EIC	Updated to include details about ECFR search capability.
Agency Documents Page on a Supervisory Activity	Updated to include details about ability to favorite and pin documents.
Assigning a Third Party User as the Secondary Company Lead on a Supervisory Activity	New topic.
Assigning the Company Leads on a Supervisory Activity	Updated to include changes to third party user functionality and permissions.
Building Your Exam Scheduling To-Do List	Updated to remove limit on data points that can be used for exam scheduling.
Bypassing the Report for a Leveraged SA	Updated to include note about leveraged SA report tab including a link to the original SA report.
Closing a Multi-state SA Early on Behalf of Participating Agencies	New topic created.
Closing a Multi-state SA on Behalf of Participating Agencies	New topic created.
Creating Third Party Users	Updated to include changes to third party user functionality and permissions.
Entering a Complaint for a Company, Branch, or Non-NMLS Entity	Updated to include details about complaint categories.
Entering a Complaint for an Individual	Updated to include details about complaint categories.
Exam Scheduling	Updated to include details about OCOE exam scheduling.
Exporting MRAs - Agency Perspective	New topic created.
Exporting MRAs - Company Perspective	New topic created.
Industry Terms of Use	Updated to include updates to TOU.
Initiating a Supervisory Activity	Updated to include details about cross-referencing OCOE exam info before initiating a single-state exam.

Topic Name and Link	Change Summary
Making and Confirming Decisions	Updated to add note about ability to export items that are Ready and In Review.
Managing Agency Authority in SES Agency Profile	New topic created.
Managing Participants for MSB OCOE Exams	New topic created.
Managing Participation Level for MSB OCOE Exams	New topic created.
Managing the Agency Profile	Updated to include details about new agency authority fields.
Managing Third Party Users on a Supervisory Activity	New topic created.
Mortgage OCOE Scheduling	New topic created.
MSB OCOE Scheduling	New topic created.
One Company, One Exam (OCOE) Scheduling	New topic created.
Preparing the Report	Updated to include note about leveraged SA report tab including a link to the original SA report.
Requesting to Add a Third Party User to a Supervisory Activity	Updated to include changes to third party user functionality and permissions.
Responding to the Report from the Report Tab	New topic created.
Responding to the Report from the Respond to Report Package Task	Updated to cross-reference new topic about responding to report from the Report tab.
Sending Back the Report Package to the Company	Updated to include details about ability to update required/allowed response option.
SES Company User Roles	Updated to include changes to third party user functionality and permissions.
Setting Participation Level for Mortgage OCOE Exams	New topic created.
State Agency Terms of Use	Updated to include updates to TOU.
Taking Action on Your Exam Scheduling "To Do" List	Updated to add note about ability to initiate an SA from the exam scheduling action menu.
Third Party Users for SES Companies	Updated to include changes to third party user functionality and permissions.
Updating Company SA Participant Roles or Removing Participants	Updated to include changes to third party user functionality and permissions.
Updating Current Exam Information for MSB OCOE Exams	New topic created.
Updating Exam Scheduling Decisions	New topic created.
Updating Previous Exam Information for MSB OCOE Exams	New topic created.
Viewing Mortgage OCOE Exams	New topic created.
Viewing MSB OCOE Exams	New topic created.