

Updated Resources for the Pennsylvania Release

Introduction

This is a summary of the resources that were updated because of the enhancements made to SES in the Pennsylvania release (September 25, 2023).

Agency Resources

- [Overseeing Your Agency's Supervisory Activities](#): New topic to provide context and reasoning for the creation of the "Master Viewer" role.
- [Searching Agency Loan Request Responses](#): New topic describing how to use the new "Loan Request Response Search" tab for agencies.
- [Exporting Finding Commentary](#): Added information describing how to copy and paste information from the Finding Commentary export Word document into Excel.
- [Managing the Scope](#): Updated topic to account for ability to multi-select business activities and associated work programs.
- [Managing SA Access Request Auto Approvals](#): Added clarification to the minimum milestone description to **About this task**.

Company Resources

- [Searching Company Loan Request Responses](#): New topic describing how to use the new "Loan Request Response Search" tab for companies.
- [Exporting Loan Requests](#): Updated to include information about the new sheets (tabs) available on the loan request export spreadsheet.
- [Logging in to SES for the First Time](#): Updated screenshots and information about creating additional user accounts to prevent users from creating a duplicate account for themselves.

Other Resources

- [SES Email Notifications](#): Updated to include notification sent to agency participants when the report is sent for review.
- [SES Agency System Roles & Consumer Complaints Roles](#): Updated to include information about the new "Master Viewer" role.