

Updated Resources for the Alabama Release

Introduction

This is a summary of the resources that were updated because of the enhancements made to SES in the Alabama release (June 27, 2022).

- [Agency Resources](#)
- [Company Resources](#)
- [Other Resources](#)

Note: Agency resources are for employees of state regulatory agencies only. Access to resources for agencies requires a password-protected single sign on account with Okta. See the [Single Sign On \(SSO\) User Guide](#) for more information.

Agency Resources

- [Conducting the Exam for the EIC – Findings](#): Removed information about option to include findings in the Finding Commentary. Added a section about Exporting Finding Commentary.
- [Conducting the Exam for Participants – Findings](#): Added information about ability for users to add a repeated finding from SAs they have access to.
- [Responding to an MRA Due Date Extension Request](#): Added information about the ability to request an MRA due date extension even after an SA is closed and locked.
- [Managing the Scope](#): Added information about the availability of the MTRA Work Program.
- [MTRA Work Program](#): New content detailing the AFRs included in the MTRA Work Program.
- [Accepting a Supervisory Activity](#): Added information about the SA Acceptance and Leverage Report.
- [Leveraging a Supervisory Activity](#): Added information about the SA Acceptance and Leverage Report.
- [Viewing the SA Acceptance and Leverage Report](#): New content created to document the availability of the report.

Company Resources

- [Using QuickIR](#): New content for the release of the QuickIR feature for companies.
- [Requesting an MRA Due Date Extension](#): Added information about the ability to request an MRA due date extension even after an SA is closed and locked.
- [Responding to Supervisory Activity Information Requests](#): Added information about the ability to save an IR response back to QuickIR.
- [Assigning and Reassigning the Company Lead](#): Added information about account administrators now receiving the task to assign the company lead.
- [Assigning and Reassigning the Company POC](#): Added information about account administrators now receiving the task to assign the company POC.
- [Responding to Loan Requests](#): Added information about ability to add comments and a file sharing link for loan request responses that are shared externally.

Other Resources

- [SES Email Notifications](#): Updated to include notification sent to companies when standard IRs are changed or retired. Added notification sent to agencies when a company receives an automated MRA reminder.
- [SES Supervisory Activity Quick Start Guide for Companies](#): Updated hyperlinks to additional resources.
- [SES Company User Roles Matrix](#): Updated account administrator role to include information about assigning the company lead and company POC.
- [SES Consumer Complaints Quick Start Guide for Companies](#): Updated hyperlinks to additional resources.
- [List of all SES Agency Knowledge Articles](#): Updated to include new articles created for the Alabama release.
- [SES Consumer Complaints eBook](#): Updated to reflect changes for complaints resources indicated above.