

# Updated Resources for the Washington Release

## Introduction

This is a summary of the resources that were updated because of the enhancements made to SES in the Washington release (March 4, 2024).

## Agency Resources

### Agency Library (Work Programs, Mortgage IR Standardization):

- [Adding a State-specific Mortgage Information Request to the Library](#): New topic.
- [Filter Process for State-specific Mortgage Information Requests](#): New topic
- [Agency Library - Key Concepts, Features, and Management](#): Policy content updated.
- [Understanding the Library](#): Updated to include information about the inclusion of work programs in the SES Library.
- [SES Work Programs](#): Updated topic to describe work programs, in general.
- [Adding an Information Request to the Library](#): Added information about adding state-specific mortgage information requests.

### Reports:

- [Nationwide Reports](#): New topic.
- [Viewing the Nationwide Acceptance Report](#): New topic.
- [Viewing the Nationwide Leverage Report](#): New topic.
- The following topics were updated to include new instructions and screenshots for accessing reports through the new top menu in SES:
  - [Viewing SA Reports](#)
  - [Viewing the New Supervisory Activity Progress Report](#)
  - [Viewing the SA Acceptance and Leverage Report](#)
  - [Viewing the SA IR Response Activity Report](#)
  - [Viewing SA Assignment Overlap](#)
  - [Viewing SAs with No EIC Assigned](#)
  - [Viewing Examiner Availability](#)
  - [Accepting or Rejecting an Invitation to an SA Using the SA Invitation Report](#)
  - [Responding to an SA Access Request Using the Access Request Report](#)
  - [Removing Agency Access from the Access Request Report Page](#)
  - [SES Complaints Agency Referral Report](#)
  - [Viewing Complaints Reports](#)
  - [Accepting or Rejecting Access to a Complaint Using the Access Request Report](#)

- [Viewing the New Complaint Progress Report](#)
- [Viewing the Complaint IR Response Activity Report](#)
- [Viewing the Document Retention Report](#)

### Other Agency Updates:

- [Viewing an Agency's Record](#): Updated to include agency accreditation information.
- [Removing Information Requests](#): Updated to include a step for adding comments when removing an IR.
- [SES Home Page for Agency Users](#): Updated based on home page redesign efforts.
- [Managing the Scope](#): Updated based on Scope page redesign efforts.
- [Defining the Scope](#): Updated based on Scope page redesign efforts.

### Company Resources

- [Managing Company Email Domains](#): New topic.
- [Viewing QuickIR Responses](#): New topic.

### Reference Resources

- [SES Email Notifications](#): Updated to include new notifications.
- [SES Agency System Roles & Consumer Complaints Roles](#): Updated to changes to role permissions with the Washington release.