

# Updated Resources for the South Carolina Release

## Introduction

This is a summary of the resources that were updated because of the enhancements made to SES in the South Carolina release (September 12, 2022).

- [Agency Resources](#)
- [Company Resources](#)
- [Reference Resources](#)

## Agency Resources

- [Bulk Assigning Procedures](#): Added information about ability for AFR owners to assign procedures.
- [Assigning or Reassigning a Procedure](#): Created topic to explain how AFR owners can assign and reassign procedures.
- [Managing the Scope](#): Added a note that mentions you can remove the work program badge.
- [Reviewing an MRA](#): Added note about the ability for agencies to search by AFR and use Associated Finding links. Added information about ability to search by MRA ID.
- [Sending Back a Loan Request to the Company](#): Created new topic on how to send a loan request back to the company.
- [Bulk Sending Back Loan Requests to the Company](#): Created new topic on how to bulk send a loan request back to the company.
- [Assembling and Sending the Report Package to the Company](#): Added a note about a notification being sent when the report is sent.
- [Sending Back the Report Package to the Company](#): Created new topic to capture the process for sending the report package back to the company.
- [Sending an Information Request to the Company](#): Added information about ability to tag a user when selecting "Yes" to receive a notification when the company responds to an IR.
- [Closing a Complaint](#): Added steps about closure comments and document upload.

## Company Resources

- [Responding to Matters Requiring Attention](#): Added note about the ability for companies to search by AFR and Associated Findings. Added information about ability to search by MRA ID.

- [Complaint Closure](#): Added information about where closure materials are available to the company.

## Reference Resources

- [SES Email Notifications](#)